



Course #104100

A+ Certification

Course Description

This course is designed to provide a broad base of knowledge and competency in computer hardware and operating systems. This knowledge is necessary to pass the A+ certification test offered by the Computing Technology Industry Association (CompTIA). The A+ Certification course has been developed directly from the CompTIA A+ Certification objectives, the industry standard since 1992. Topics include the hardware that most PCs and peripherals employ, safety precautions to take while working with this hardware, and fundamental troubleshooting procedures. The course will coach students through the diagnosis and troubleshooting processes. A methodical series of deductive steps that can be applied across industry platforms will be outlined. Each student has his/her own computer for hands-on training.

Classroom Format

- Lecture and discussion with hands-on projects and exercises to follow

Target Audience

- Someone who is interested in an entry level IT position. Some typical job titles are: IT Technician, Enterprise PC Technician, Desktop Support Technician, Field Technician, PC Support Specialist, Help Desk Technician
- Someone who would like to pursue further IT certifications. A+ certification is required at Great Oaks to pursue Network+ certification.

Prerequisites

- Knowledge of personal computer fundamentals
- Ability to navigate comfortably in Windows-based programs and use Windows Explorer for file management

Class Hours

- 70 hours
- 2 nights a week from 6 to 9:30 pm and one Saturday 8:30 am to 3:30 pm

Program fees

- \$1895, including books
- Exam vouchers are an additional fee

Class location

- Scarlet Oaks 3254 East Kemper Rd. Cincinnati, OH 45241

A+ Industry Sponsor Information

- The Computing Technology Industry Association (CompTIA) is the world's largest developer of vendor-neutral IT certification exams
- For more information, <http://certification.comptia.org/home.aspx>

Great Oaks Placement Services

The Placement Services of Great Oaks Institute of Technology and Career Development is a comprehensive communication center for business and Great Oaks student job seekers. Businesses and Industry throughout Southwest Ohio have come to recognize the value of Great Oaks employment resources in ever increasing numbers.

The Placement Center maintains a Resume Bank. Students wishing to be considered for future openings should submit a resume, with a clearly stated career objective, to their class instructor for inclusion in the Resume Bank. Resumes must be no more than one page in length with a clearly defined objective. When positions develop that match the experience, educational, and career interests of applicants, resumes will be forwarded to the respective human resources department during the posting period. Resumes will remain active for six months. Contact our Placement Center at 513-612-3674.

Additional program information

- There is a maximum class enrollment of 12 students.
- There is no open lab time, but the class is structured so that students will have lab time as part of class sessions. This will give each student time to work with the instructor present for individual assistance.
- The entire fee must be paid at the time of registration. Because the program is less than 600 clock hours, federal financial aid programs are not available to cover the program fee. Some banks, however, may provide private educational loans that can be used for the program fees.
- Registration for the program is available through online registration if payment is being made by a credit/debit card. <https://gocc.axstudent.com/> Payment by credit/debit card can also be made by calling Central Registration: 513-771-8881. Payment by check can be made by mail with the registration form available in our catalog and on our website.
- The registration deadline is five days before the start of class. At that time, it will be determined if there is sufficient enrollment to run the program.
- For additional information, please phone 513-771-8881.