

## Great Oaks Public Safety Services Advanced Police Training Courses

### Law Enforcement Tactical Communications/De-Escalation

**Course Description:** Great Oaks Public Safety Services has gathered together a highly qualified team of experts to deliver this two-day course on communication skills essential for all law enforcement to successfully navigate through crisis encounters on the street. The term de-escalation is used throughout law enforcement to describe what we already do well — talk to people. It's what we don't know or don't do well that can complicate our encounters with community members. This course will teach officers to look inside themselves to discover their own emotional response and communication systems while learning about response skills and techniques for better communication with others, especially those persons in crisis. The objectives are to increase relationships, trust and partnerships with our communities with better outcomes for all parties involved.

**Presenters:** Alison Fienning, MSW, LISW-S, CCTP owner of Pinpoint Behavioral Health  
Chief Paul Hartinger (Retired), Law Enforcement Trainer & Educator  
Police Officer James Clements, Police Officer Josh Hilling,  
Probation Officer Supervisor Darian Thompson, and  
Senior Parole Officer James Hubbell (Ret.)

All presenters have years of experience teaching and training in the public safety sector, and all instructors are certified 'de-escalation' instructors in various models and methods including ICAT (PERF), Vistelar®, Force Science Institute®, Dolan Consulting Group® and others. After examining all of these models/methods, we've put together the best course on communication and interaction with others, especially those in crisis. This course is twelve hours—DAY ONE is eight (8) hours, DAY TWO is four hours with review followed by role play and scenarios, including a session using the MILO® simulator.

**Agencies must submit an application to OPOTA for consideration for Continuing Professional Training (CPT) Hours. Draft application is available upon request.**

**Date & Time:** April 21st & 22nd, 2022  
DAY ONE: April 21st hours are 8:00 AM to 5:00 PM  
DAY TWO: April 22nd hours are 8:00 AM to 12:00 PM  
\*\*\*Deadline for registration is Monday April 10, 2022\*\*\*

**Location:** Great Oaks Career Campuses  
Public Safety Services, 200 Scarlet Oaks Dr., Cincinnati, Ohio 45241

**Cost:** \$160.00

**Registration:** **Credit Card:** [CLICK HERE](#) or [SCAN QR CODE](#)  
Click "Add To Cart" and create an account to register online  
.....or.....



**Billed or invoiced:** Complete the attached registration form and send to:

Sandi Jackson, Administrative Assistant  
Great Oaks Public Safety Services  
200 Scarlet Oaks Dr., Cincinnati, Ohio 45241  
(513) 612-5800 Email: [jacksonc@greatoaks.com](mailto:jacksonc@greatoaks.com) Fax: (513) 771-0781